

# SNAPSHOT

## Human Rights Diagnosis

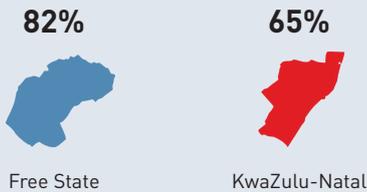
### Community Advice Offices and Covid-19

During the lockdown, the Foundation for Human Rights conducted a nationwide survey of 127 community-based advice offices (CAOs), which highlighted the main issues impacting them and their communities.



CAOs reported that gender-based violence (GBV) increased nationally during the lockdown

**54%** of CAOs reported an increase in GBV cases during lockdown, across all provinces



Provinces with the highest reported increase

Despite being well-placed to help their communities, CAOs were not considered an essential service

**45%** of CAOs were forced to shut down entirely



**65%** of CAOs reported that their staff are using their personal internet to work from home



Harassment complaints against the security forces increased during lockdown

**75%** of CAOs said there had been an increase in police/army presence during the lockdown

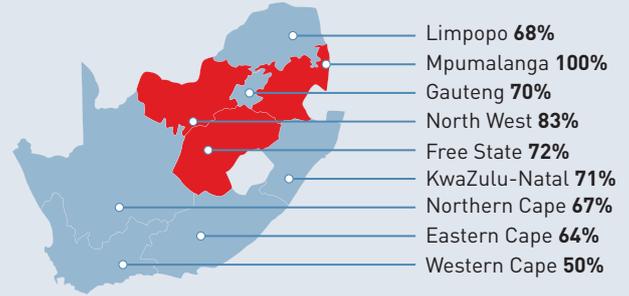
There were **48** complaints (**38% of respondents**)



Covid-19 has exacerbated the hunger crisis as food has been the most difficult basic service to access during the lockdown



At least **50%** of all provinces agreed that food has been the most difficult to access, at an average rate of **69%**.



The reported vacuum in local leadership is seen as one factor that may have exacerbated the food crisis

**50%** of CAOs claimed local leaders did not play an important role in responding to the pandemic



**4/5** of CAOs reported that people in their communities experienced difficulty in accessing food during lockdown

**1/5** of CAOs said there were no food deliveries in their area during lockdown



Almost all communities reported their children have not been able to access the feeding schemes that may be their primary source of food

**91%** of CAOs said there were no local/school feeding schemes currently operating to feed children since the lockdown began



The vast majority of the unemployed and self-employed have not received the promised financial assistance from government



**66%** of CAOs said community members were unable to access the Unemployment Insurance Fund (UIF)

**88%** of CAOs said self-employed people and those in the informal sector were unable to access government financial assistance

## CAOs reported that gender-based violence (GBV) increased nationally during the lockdown

**54%**

of CAOs reported an increase in GBV cases during lockdown, across all provinces

**82%**

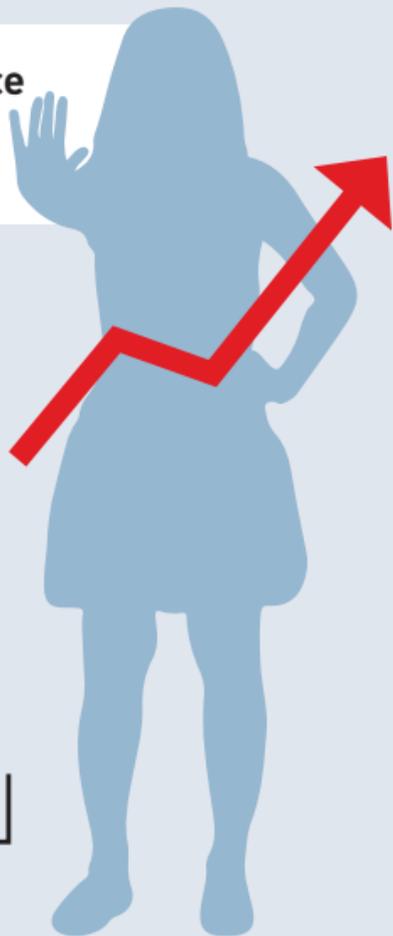


Free State

**65%**



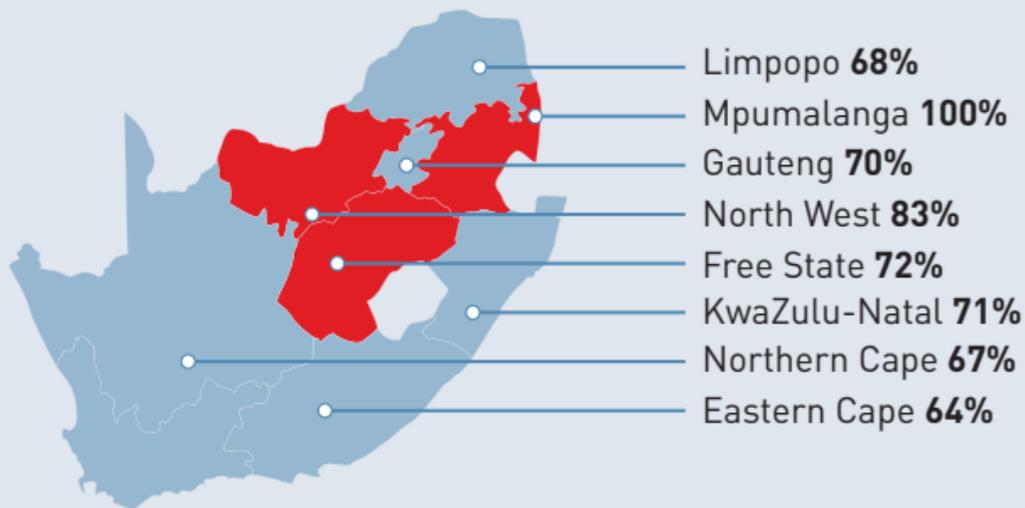
KwaZulu-Natal



## Covid-19 has exacerbated the hunger crisis as food has been the most difficult basic service to access during the lockdown



At least **50%** of all provinces agreed that food has been the most difficult to access, at an average rate of **69%**.



## Harassment complaints against the security forces increased during lockdown

75%

of CAOs said there had been an increase in police/army presence during the lockdown

There were **48** complaints (**38% of respondents**)



**The vast majority of the unemployed and self-employed have not received the promised financial assistance from government**



**66%**

of COAs said community members were unable to access the Unemployment Insurance Fund (UIF)



**88%**

of COAs said self-employed people and those in the informal sector were unable to access government financial assistance

## The reported vacuum in local leadership is seen as one factor that may have exacerbated the food crisis

**50%** of CAOs claimed local leaders did not play an important role in responding to the pandemic

**100%**



Gauteng

**69%**



Eastern  
Cape

**67%**



Western  
Cape

**4/5** of CAOs reported that people in their communities experienced difficulty in accessing food during lockdown

**1/5** of CAOs said there were no food deliveries in their area during lockdown



**Almost all communities reported their children have not been able to access the feeding schemes that may be their primary source of food**



**91%**

of CAOs said there were no local/school feeding schemes currently operating to feed children since the lockdown began



